

anglia



Anglia Quality Pack

www.anglia.com

Overview

Anglia Components Plc is a leading, privately-owned, authorised, UK and European distributor of semiconductors, optoelectronics, interconnect, passive and electromechanical components with franchise agreements with many of the world's top component manufacturers. A signatory of the ADS SC21 programme, the company holds AS9120, ISO9001 and ISO14001 accreditations.

Technically adept, with an experienced team of staff, Anglia supports OEM and EMS companies in every sector of electronics manufacturing. Anglia's suppliers include many of the world's leading electronic component brands, complemented by many smaller companies with leadership in their chosen technologies.

Anglia stocks over 2 billion components from over 1.3 million product lines in the UK. Components from every supplier are stocked in depth and breadth for same-day dispatch. Anglia aims to streamline logistics and reduce customers' transaction costs through services that include VMI, KAN-BAN, API, EDI, BoM management tools and customer-dedicated inventory, while an accurate, on-time delivery performance is a vital goal for the company.

Technical support spans a sampling service that delivers over £150,000 worth of free components and evaluation tools each year and expert technical advice from well-trained product specialists and face-to-face guidance from field applications engineers. Both commercially and technically, management of industry legislation and component obsolescence are recognised as areas of vital importance to customers.

Anglia is listed in the Sunday Times Best Places to Work awards for 2023. Anglia is driven by an ethos of ever-improving customer understanding and, as a privately owned business, aims to provide a fast, consistent and highly responsive service. Further information can be found at www.anglia-live.com.

Company Details

Anglia, Sandall Road, Wisbech
Cambridgeshire, PE13 2PS
United Kingdom

Company Registration No: 4233823

D-U-N-S No. 222157617

Company VAT No: GB 282 0548 62

Corporate Social Responsibility Statement

Anglia Components Plc is committed to taking our Corporate and Social Responsibility (CSR) seriously at all times, and fully recognise our responsibilities towards our employees, suppliers, customers, the environment and the communities we all operate in.

We demonstrate our commitment to CSR by developing practices and procedures that align our business values resulting in responsible and ethical principles relevant to our business of selling and distributing electronic components.

Anglia operates an equal opportunities environment for all present and future employees. Staff are recruited and trained to a very high standard, and with their commitment and professionalism strive to ensure, with a continuous improvement ethos, that we grow and develop the business, supporting any individual or third party involved in any part of our processes.

We have developed and published comprehensive policies to ensure we sustain and improve on all factors including but not limited to the legal and ethical factors affecting the Health & Safety welfare of our employees & visiting guests, the environment, and the community.

We support local charities, which are nominated by our employees and details are published on our corporate website each year.

Policies implemented define the framework in which we operate to an exceptional standard. They are found in our Employee Contracts, Company Handbook and where relevant on our Corporate website:

- Code of Conduct
- Social, Environment & Ethical Policy
- Environmental Policy
- Quality Policy
- Anti-Bribery Policy
- Modern Slavery Statement
- Health & Safety Policy
- RoHS, Reach & Conflict Mineral Statements

We recognise that our social, environmental and ethical conduct has an impact on our reputation, therefore the Anglia Management team takes overall responsibility to ensure our commitments are met.

Quality Policy

The objective of Anglia is to find and use 'Best Practice' for the stocking with full LOT traceability and distribution of HiRel / commercial / industrial / military / aerospace standard electronic components and accessories for the manufacturing industry by achieving error- free service levels to our customers, accomplished through product quality and process efficiency from a well trained, involved and stimulated workforce.

Anglia is committed to a continuous process of quality improvement by empowering all employees to take responsibility for the quality of their work. Empowerment will be achieved through internal and external training identified by need or P.D.R (Performance Development Review) for new employees and existing employees by an individual SMART program linked to the KPI's where appropriate.

It is the responsibility of all employees to ensure that the procedures contained or referred to in the Quality Manual are adhered to and that products supplied, together with service to the customer comply with specified requirements. Each employee is responsible for product/service quality, relevant to the task being performed.

The implementation and execution of the Quality Management System (Q.M.S) and procedures is the direct responsibility of the company's executive management. The management representative (Quality Manager) is responsible for monitoring the day-to-day Q.M.S. activities as defined in the Quality Manual and compliance to process and procedures relating to the product/ service quality performance measured by Internal Audit and control methods presently in place.

Liaison through the defined company structure is maintained with all supply sources and customers, as appropriate, to ensure that specified requirements are accurately defined and complied with.

The contents of the Quality Manual have been compiled to comply with the specified requirements of the Q.M.S. as specified in ISO9001:2015 / EN9120:2018 and any regulatory or statutory legislation currently prevailing.

Contact Information

Quality Representative

Claire Stevenson
Claire.stevenson@anglia.com

Credit Control:

Contact our Credit Control department
Credit.control@anglia.com

Compliance/Health & Safety Manager:

Claire Stevenson
Claire.stevenson@anglia.com

Certifications



ISO9001: 2015 / EN 9120:2018

Anglia is registered to AS 9120 (BS EN 9120) for the procurement, stockholding and distribution of electronic and electrical components and accessories:

- with or without full lot traceability (BS EN 9120)
- including subcontract product modification to customer requirements (ISO 9001)

Certification of this new quality standard was achieved on 3rd August, 2009 and is one of the world's most demanding quality standards, accrediting the company to supply components for safety critical systems for the aerospace, defence and high reliability industries. Anglia joined the SBAC SC21 programme in July 2009.

<http://www.anglia.com/quality/as9120.pdf>

[View Certificate >>>](#)



ISO14001:2015

Anglia is registered to ISO 14001 for the procurement, stockholding and distribution of electronic and electrical components and accessories.

<http://www.anglia.com/quality/iso14001.pdf>

[View Certificate >>>](#)



SC21

Anglia is a signatory of SC21, the 21st century supply chain programme implemented by the Society of British Aerospace Companies (SBAC) to accelerate the competitiveness of the aerospace and defence industries by raising the performance of its supply chains through increased effectiveness and efficiency.

www.adsgroup.org.uk



JOSCAR REGISTERED

Anglia has satisfied all the requirements to become fully registered on the JOSCAR supplier accreditation register as set out by ADS and participating buying organisations.

<http://www.anglia.com/quality/joscar.pdf>

[View Certificate >>>](#)



CYBER ESSENTIALS CERTIFIED

Anglia is certified to Cyber Essentials the Government backed scheme that helps organisations protect against a whole range of the most common cyber-attacks.

<http://www.anglia.com/quality/cyberessentials.pdf>

[View Certificate >>>](#)



PARTNER IN CLIMATE ACTION

Anglia has engaged with Climate Partner to calculate their carbon footprint and purchase offset projects to make Anglia carbon neutral.

<http://www.anglia.com/quality/climatePartner.pdf>

[View Certificate >>>](#)

All of the above certification can be downloaded from www.anglia-live.com



REACH Directive

European regulation No1907/2006 "REACH" (Registration, Evaluation and Authorisation of Chemicals), came into force on 1st June 2007. It aims at regulating the use of chemical substances within the European Union, especially those Substances of Very High Concern (SVHC's).

This is to inform you that Anglia Components Plc are very well aware that REACH came into force on 1st June 2007 and also of the projected timetable to comply with the resulting obligations.

We are committed to meeting our legal obligations under REACH, as a distributor and importer of articles and as a downstream user of chemical products.

In order to comply with the REACH Regulation, Anglia Components Plc have put into place processes and procedures to ensure implementation and compliance with the regulation especially the Assessment of the presence of SVHC's and communication along the supply chain to both suppliers and customers.

All products distributed by Anglia Components Plc fall under the category of Articles within the REACH Regulation and none of them present the notion of intentional release of Substances, therefore no obligation of registration applies.

It is our intention to fulfil our customer requests on REACH.

Contact Information

Supplier REACH Statements

View REACH Statements from suppliers

[View Statements >>>](#)



<https://www.anglia-live.com/Suppliers/SuppliersDocs.aspx?type=REACH>

The RoHS Directive

The RoHS (Restriction of Hazardous Substances) Directive 2002/95/EC came into force on 1st July 2006 and restricts the use of certain hazardous substances in electronic and electrical equipment within the European Market. Although it is also widely referred to as the 'Lead Free Directive', Anglia will only qualify product as being compliant to the RoHS Directive since lead is just one of the six restricted substances listed below.

Hazardous Substance	Allowed PPM Level
Cadmium (Cd)	100ppm (0.01%)
Lead (Pb)	1000ppm (0.1%)
Mercury (Hg)	1000ppm (0.1%)
Hexavalent Chromium (CrVI)	1000ppm (0.1%)
Polybrominated Biphenyl's	1000ppm (0.1%)
Polybrominated Diphenyl Ethers (PBDE's)	1000ppm (0.1%)
Bis(2-ethylhexyl) phthalate (DEHP)	1000ppm (0.1%)
Butyl benzyl phthalate (BBP)	1000ppm (0.1%)
Dibutyl phthalate (DBP)	1000ppm (0.1%)
Diisobutyl phthalate (DIBP)	1000ppm (0.1%)

From 1st July 2006 any new electronic or electrical equipment sold in the EC must not contain these hazardous substances in excess of the permitted levels indicated above. However, the directive does allow provision for some specific exclusions such as lead in glass and ceramics etc. Equipment used for military and medical purposes, together with monitoring and control instrumentation, are also exempt.

The RoHS 2 directive (2011/65/EU) became law in July 2011 and took effect in January 2013.

The RoHS 2 directive was introduced to cover Equipment not covered in the original Directive. New exemptions were added in Annex IV (cat 8/9) and self-certification added for conformity assessment (CE marking for finished products).

The latest RoHS directive (2015/863) became law on the 22nd July 2019 and added 4 new substances which are restricted.

[View our RoHS Frequently Asked Questions >](#)

<https://www.anglia-live.com/Quality/Default.aspx?qd=RoHSExplained>

To qualify non-compliant product Anglia's procedures include:

A strict FIFO system.

Avoid changing the part number except in circumstances dictated by the original manufacturer.

Automatically substituting compliant product when the non-compliant product is exhausted, provided form, fit or function are not adversely affected.

Anglia is fully committed to the aims and requirements of the RoHS Directive and will confirm the status of individual part numbers and predicted compliance dates, provided the relevant information is available from the manufacturer.

For specific enquiries, please contact
RoHS@anglia.com

Frequently Asked Questions:

Q1. What is covered?

A1. Equipment which is dependent on electric current or electromagnetic fields in order to work properly excluding military, medical and some other control products. Products made specifically for the automotive trade are allowed to contain lead but not the other 5 substances.

Q2. Does the Directive apply to professional equipment?

A2. The RoHS Directive does not differentiate between household or professional electronic and electrical equipment, so products for professional use are covered by the RoHS Directive.

Q3. Does the RoHS Directive apply to batteries?

A3. The RoHS Directive restricts the use of heavy metals in electronic and electrical equipment, but does not apply to batteries.

Q4. Does the RoHS Directive apply to spare parts installed in new equipment?

A4. The Directive does not apply to spare parts for the repair, or reuse, of electronic and electrical equipment put on the market before 1st July 2006.

Q5. What does 'put on the market' mean?

A5. The words 'put on the market' refer to the initial action of making a product available for the first time on the community market. This takes place when the product is transferred from the producer to a distributor or final consumer or user on the Community Market.

'Making a product available for the first time' refers to each individual piece of equipment put on the market after the date for the restrictions (1st July 2006) and not to the launch of a new product or product line.

Therefore, say for instance producer A is manufacturing item ABC, and has done for years, which uses a non-compliant process, he cannot stock pile and put it on the market after 1st July 2006 and hide behind the fact they were WIP made before the deadline.

Q6. Does the substance ban under the RoHS Directive apply to the production process?

A6. It is understood that the substance restriction refers to the final product and not the production process. But, if say for instance lead or cadmium is used as a catalyst within a production process and as a result of this is found in the final product above the prescribed limit, then that product is not compliant.

Q7. Does the substance restriction under the RoHS Directive apply to products built for own use?

A7. The RoHS applies only to products that are put on the market. Products manufactured for own use such as prototypes and development samples are excluded from the scope of the Directive. If subsequently put on the market, they have to comply with the Directive.

Q8. Are maximum concentration values set in the RoHS Directive?

A8. Yes there are, as specified in the RoHS Explained section. These limits refer to homogeneous materials such as plastics, ceramics, glass, metals, alloys, paper, board, resins and coatings. For instance, a semiconductor package contains many homogeneous materials which include: plastic moulding material, tin-electroplating coatings on the lead frame, the lead frame alloy and gold bonding wires. Contrary to general opinion, the materials can be easily identified down to the composition of plating using X-ray techniques on equipment specifically designed for this purpose. It will easily identify levels of lead in plating material down to a few PPM in a matter of minutes. After 1st July 2006 there will be no hiding place for those manufacturers who think they will not be detected.

Environmental Policy

Anglia Components Plc

The Directors and Managers at Anglia Components Plc are totally committed to a sustainable continuous improvement system encompassing the procurement, stockholding and distribution of electronic and electrical components which will comply with legal requirements and reduce Anglia's Significant Environmental Aspects with the ultimate aim to protect the environment and make prudent use of natural resources.

Anglia Components Plc has adopted the following principles:

Management Responsibilities

a) The CEO will take overall responsibility for development of the Environmental Policy and will provide sufficient resources for the managers and employees to carry out their duties with regards to this policy.

b) Anglia Components Plc is committed to the development and maintenance of an effective Environmental Management system (EMS) that will meet the requirements of ISO 14001.

Senior Managers at Anglia Components Plc will:

c) Ensure that the company complies with and where appropriate, exceed the statutory requirements of applicable national and international environmental aspects.

d) Establish appropriate environmental performance indicators along with associated improvement targets which are implemented, documented and maintained.

e) Seek the highest operational standards at all times and periodically audit and review environmental performance against agreed objectives and targets.

f) Liaise with customers on reducing the environmental impact associated with the procurement, stockholding and distribution of electronic and electrical components throughout the supply chain.

g) Use products and services where possible from suppliers whose environmental policies are compatible to our own.

h) Provide information and be co-operative to those interested in the environmental performance of the company, including customers, employees, contractors, local community and other outside agencies.

Physical Resources & Waste Management

i) Minimise waste and make efficient use of energy, materials and natural resources.

j) Prevent pollution and seek to minimise impact on the environment arising from our own operations and aspects of our customers and suppliers operation. over which we exercise control.

Endorsed by

Steve Rawlins, CEO, Anglia



Conflict Minerals

Conflict Minerals/Dodd-Frank Act

The Dodd-Frank Act seeks in part to stem the tide of violence in the Democratic Republic of Congo (DRC) by limiting the sources of financing for certain armed groups operating in the DRC.

There has been increased awareness of human rights violations in the mining of certain minerals from a location described as the "Conflict Region" which is situated in the eastern portion of the Democratic Republic of Congo (DRC) and surrounding countries.

The common derivatives from these minerals are:

Tantalum
Tin
Tungsten
Gold

Anglia works closely with all of our suppliers to ensure to the best of our knowledge we are not distributing any products that contain "Conflict Minerals" or products which use "Conflict Minerals" in their manufacturing processes. As part of this process Anglia demonstrates due diligence by informing all of our suppliers that by accepting our orders, they are agreeing to supply said products to Anglia which do not use any raw materials in their manufacture that are defined as "Conflict Minerals".

Conflict Minerals Supplier Declarations

Anglia works closely with all of our suppliers to ensure to the best of our knowledge we are not distributing any products that contain "Conflict Minerals" or products which use "Conflict Minerals" in their manufacturing processes. As part of this process Anglia demonstrates due diligence by informing all of our suppliers that by accepting our orders, they are agreeing to supply said products to Anglia which do not use any raw materials in their manufacture that are defined as "Conflict Minerals".

[View Declarations >>>](#)



<https://www.anglia-live.com/Suppliers/SuppliersDocs.aspx?type=Conflict%20Minerals>

Modern Slavery Statement

Anglia's commitment to respect in the workplace includes our full support for international efforts to promote ethical principles and practices related to the prevention of exploitation and abuse associated with modern slavery and human trafficking.

Anglia also expects commitment to these principles from all organisations with which we do business with and will not support or do business with others knowingly involved in slavery or human trafficking.

Under section 54 of the Modern Slavery Act, commercial organisations with a UK presence and a global turnover of £36 million or above are required to publish an annual statement of the steps it has taken to ensure that slavery and human trafficking is not taking place in any of its supply chains or in any part of its business. The definition of slavery in the Act makes it clear that it extends, among other things, to forced or compulsory labour.

Anglia has contacted each of our suppliers to ensure that they are informed and are fully aware of the requirements of the Modern Slavery Act and requested that they confirm they understand that Anglia will not tolerate slavery anywhere in the entirety of our operations. In addition all members of Anglia's staff have been made aware of Anglia's commitment to the prevention of exploitation and abuse associated with modern slavery and human trafficking.

Statements of compliance from our suppliers are available on Anglia's corporate website, Anglia.com, as well as Anglia's e-commerce website, Anglia-Live.com. In addition it is a condition of all purchase orders to Anglia's suppliers that they comply with Anti-Slavery Legislation, specifically section 54 of the Modern Slavery Act. Anglia, our customers and regulatory authorities reserve the right of access to inspect all applicable facilities and records associated with these orders.

Anglia's CEO sets the tone for our ethical culture and holds managers accountable for communication of ethics and compliance expectations. Anglia is committed to compliance with the prevention of exploitation and abuse associated with modern slavery and human trafficking.

Endorsed by

Steve Rawlins, CEO, Anglia

Suppliers Commitment

Our suppliers have made declarations confirming they are committed to compliance with the prevention of exploitation and abuse associated with modern slavery and human trafficking.

[View Commitments >>>](#)



<https://www.anglia-live.com/Suppliers/SuppliersDocs.aspx?type=Modern%20Slavery>

Trade Associations

arm Community

The Arm Community has two primary functions: Product forums, where you can ask Arm experts and colleagues for help and Arm expert blogs, where you can learn about what is going on in the world of Arm.

www.community.arm.com

Bluetooth®

Bluetooth technology proves the power of connection. To phones, to tablets, to PCs, or to each other. And Bluetooth enables multiple ways to connect. After first demonstrating the power of simple point-to-point connections, Bluetooth broadcasting is now powering the global beacon revolution and accelerating new markets like smart buildings through mesh connections.

www.bluetooth.com

CONNECTING THE DIGITAL WORLD

CW is the leading international community for companies involved in the research, development and application of wireless and mobile, internet, semiconductor and software technologies.

www.cambridgewireless.co.uk

DMASS

DMASS (Distributors and Manufacturers Association of Semiconductor Specialists) is a European non-profit organisation. It is the only industry body that collates detailed European semiconductor distribution market data on a quarterly basis by country and product groups such as microcontrollers, flash memories, analog components and others.

www.dmass.com

ecia Connect. Influence. Optimize

The Electronic Components Industry Association (ECIA) is made up of the leading electronic component manufacturers, their manufacturer representatives, and authorised distributors. ECIA members share a common goal of promoting and improving the business environment for the authorized sale of electronic components.

www.ecianow.org

Eastern powerhouse

The Eastern Powerhouse is the leading voice of business and civic leadership across the East of England (Norfolk, Suffolk, Cambridgeshire, Greater Peterborough, Hertfordshire, Bedfordshire, Lincolnshire, and North Essex). It platforms the whole of the East as a single interconnected region, encompassing its coastal towns, rural villages, and world-class cities. Its aim is to showcase the region's untapped potential and unlock the many opportunities for growth, to convince businesses and government to invest in this burgeoning economic powerhouse. Anglia are proud to partner with the Eastern Powerhouse to help amplify representation of the Electronics Industry by promoting investment in vital infrastructure and the elevated education attainment required to generate higher skilled and better paid jobs in the region.

www.easternpowerhouse.uk

ecsn Electronic Components Supply Network

ECSN's (The Electronic Components Supply Network) primary roles are to encourage greater collaboration in the electronic components supply network through the networking of industry leaders and their organisations, to facilitate wider communications between organisations thereby improving overall market visibility and opportunity identification, whilst leveraging best industry practice to reduce costs.

www.ecsn-uk.org

JOSCAR REGISTERED

JOSCAR (the Joint Supply Chain Accreditation Register) is a collaborative tool used by the aerospace, defence and security industry to act as a single repository for pre-qualification and compliance information. Using JOSCAR can determine if a supplier is "fit for business".

www.hellios.com/joscar

ADS SC21 21ST CENTURY SUPPLY CHAINS

SC21 is a change programme implemented by the Aerospace, Defence and Security Industries (ADS) to accelerate the competitiveness of the aerospace and defence industry by raising the performance of its supply chains.

www.adsgroup.org.uk



anglia

Website

www.anglia.com

Email

info@anglia.com



Sandall Road
Wisbech
Cambridgeshire
PE13 2PS UK

Tel: +44 (0)1945 47 47 47

Fax: +44 (0)1945 47 48 49

angliaLive

Online Ordering

www.anglia-live.com

Email

info@anglia-live.com



AS 9120 (EN 9120:2018) / ISO 9001:2015
ISO 14001:2015

©Anglia Components Plc 2024 2443 QUALITYPACK